

Professional Boundaries

Half day course via Zoom

Date & Time: Wednesday 22nd June 2022: 9:30am - 12:30pm

Cost: £50 per person. This course is eligible for HCPA funding at £20 per person for Herts based staff working in the PVI sector. Completed claims paperwork will be provided after the training takes place.

Format: Zoom. A link and full instructions on accessing the session will be provided. The training is much more than a PowerPoint style webinar with video clips, polls/surveys, open discussions, use of white board, Q&A and exercises/case studies in break out rooms.

Handouts: All exercises, comprehensive handouts, additional resources and certificates of attendance mapped to awards at levels 2 & 3 plus the Care Certificate are included and will be sent by email.

Who should attend this one day course

Suitable for all staff working with adults who have care and support needs in any setting

Introducing Faiers Training

Faiers Training uses over thirty years of experience in the care & support sector to deliver training that is both professional & practical

COURSE OVERVIEW

We briefly identify what makes each of us tick and how that influences the way in which individual members of staff then work with vulnerable client groups. Participants often leave with a fresh understanding of the power imbalance that exists between them and clients and how easy it is to influence clients without realising that you have been doing it and that self-awareness helps you work with clients in ways that promotes their independence and choices. The bulk of the session concentrates on what is acceptable / unacceptable in ways of working with clients. We end with questions we could ask ourselves in almost any situation not clearly covered by a company policy which allows us to decide on the appropriate action, together with referring any remaining areas of doubt to line managers.

COURSE CONTENTS

- **Power, Attitudes and Values?** - Our personal values influence our communication and actions. Understanding the power imbalance between staff and client helps promote true independent living.
- **Recognising acceptable & unacceptable behaviour** – Also recognising when a decision may depend on the circumstances.
- **Understanding and agreeing guiding principles that can apply to both common scenarios & new situations**
- **Questions workers can ask to decide what to do when faced with something not currently covered by a policy where they work**
- **When in doubt, ask**

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