

Safeguarding Adults from Abuse for Managers - One Day

Who should attend this one day course

Managers, Team Leaders, Safeguarding Leads and Freedom to Speak Up Guardians, Ambassadors and Champions working with adults with care and support needs in any setting

Introducing Faiers Training

Faiers Training uses over thirty years of experience in the care & support sector to deliver training that is both professional & practical

COURSE OVERVIEW

Safeguarding Adults from Abuse is everyone's responsibility. This one day course raises the profile of this vital subject and gives Managers the confidence and tools to support staff to both reduce the risk of abuse and respond to concerns appropriately.

COURSE AIMS: This course aims to improve manager confidence in:

- Understanding our role in the multi-agency safeguarding process post Care Act
- Building strong staff teams and using staff supervision and management in safeguarding cases
- Adopting abuse prevention approaches within work settings
- Making decisions on safeguarding matters

COURSE CONTENTS

- **Abuse in context** – Including the Care Act, local protocols, key definitions & the key differences between Safeguarding Adults and Children
- **Vulnerability** - What is it & addressing issues of vulnerability
- **Types & Signs of abuse** – including support to staff to make judgements in “grey” areas. Ensuring staff report and record all concerns
- **Standards of professional conduct** – Using national codes & your own guidance on professional boundaries to promote positive working
- **Conducting Enquires** - Do's & don'ts if Safeguarding ask you to
- **Dealing with suspected abuse** – Key features in positive policies and procedures and management approaches. Local multi agency protocols and local contacts details will be discussed in depth. The DO's and DON'Ts in reporting & recording and how to support a service user who is disclosing abuse
- **Working safely** – What can go wrong. The responsibility of managers in respect of team stress levels, monitoring shift patterns, open style management etc

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COURSE AIMS: This course aims to improve manager confidence in:

- Understanding their roles and responsibilities within the Local Authority multi-agency safeguarding process post Care Act
- Building strong staff teams and using staff supervision and management tools in safeguarding cases
- Adopting abuse prevention approaches within work settings
- Making decisions on safeguarding matters

COURSE CONTENTS

- **Abuse in context** – Including the Care Act, national and local policy, definitions & the key differences between Safeguarding Adults and Safeguarding Children
- **Vulnerability** - What increases a client's vulnerability to abuse and addressing issues of vulnerability
- **Types & Signs of abuse** – including support to staff to make judgements in “grey” areas. Ensuring staff report and record all concerns
- **Standards of professional conduct** – Using national codes & your own guidance on professional boundaries to promote positive working
- **Dealing with suspected abuse** – Key features in positive management approaches. Local multi agency protocols and local

contacts details will be discussed in depth. The DO's and DON'Ts in reporting & recording and how to support a service user who is disclosing abuse

- **Conducting initial enquiries safely** – if required to do so by safeguarding teams
- **Challenging safeguarding decisions where necessary and signposting to other services when appropriate** - including the process for escalating concerns locally and negotiating the multitude of agencies offering specialist support services for clients where an initial safeguarding concern has highlighted additional unmet needs
- **Working safely** – What can go wrong? Why do good people do bad things? The responsibility of managers in respect of team stress levels, monitoring shift patterns, open style management etc

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