

# Safeguarding Adults From Abuse One Day

# Who should attend this one day course

Managers and front line staff working with adults who have care or support needs in any setting

# **Introducing Faiers Training**

Faiers Training uses over thirty five years of experience in the care & support sector to deliver training that is both professional & practical

### **Course Overview**

Safeguarding Adults from Abuse is everyone's responsibility. This one day course raises the profile of this vital subject and gives people the confidence and tools to respond to concerns appropriately. Whilst concentrating on abuse (what it is, why certain clients are vulnerable, recognising and responding to abuse) the course also considers good practice as often when staff know what they should be doing this helps them to spot bad or abusive practice, especially the more subtle issues.

#### **Course Content**

- What is Abuse? Including national and local definitions & the key differences between Safeguarding Adults and Safeguarding Children
- Who needs help Why some adults are at risk of abuse and neglect?
- **Types of Abuse** Ten categories outlined in the Care Act Statutory Guidance with examples of each
- **Standards of professional conduct** I seek throughout the course to ensure a healthy balance is maintained between examining abusive models and considering positive ways of working and good practice
- Signs of Abuse What to look out for & making judgements in "grey" areas
- **Dealing with suspected abuse** Staff will be reminded to familiarise themselves with their own organisation's policies. Local multi agency protocols and local contacts details will be outlined.
- **Key steps in responding to allegations of abuse** Including whistleblowing and the DO's and DON'Ts and how to support a service user who is disclosing abuse
- Working Safely This focuses on how we need to look after ourselves as experience suggests that the majority of abusive ways of working involve decent people who have either taken on too much or allow boundaries to become blurred during times of stress



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# Safeguarding Adults From Abuse Half Day

# Who should attend this one day course

Managers and front line staff working with adults who have care or support needs in any setting

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### **Course Overview**

Safeguarding Adults from Abuse is everyone's responsibility. This half day course is useful as an introduction to this vital subject or as a refresher. Participants gain a good understanding of what abuse is, how to recognise it and how to respond to suspected or actual abuse. They will also learn what happens locally in response to allegations of abuse.

#### **Course Content**

- The question of trust
- Who abuses and why Including identification of key risk factors
- How big a problem is abuse? nationally & locally
- What you can do to help prevent abuse
- **The National & Local context** The Care Act, work of local safeguarding boards & key differences between safeguarding adults and children
- Understanding the key words and phrases used in Safeguarding work
- Recognising the tell tale signs of abuse
- Where does abuse occur?
- Accountability Including expectations on staff, confidentiality, disclosure, whistleblowing, reporting concerns internally and raising concerns with the Statutory Authorities
- What happens next? Understanding the multi agency processes followed by Adult Services Safeguarding Teams & other Statutory Agencies



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# Advanced Safeguarding Concerns Half Day

### Who should attend this half day course

Managers and other staff responsible for passing safeguarding concerns to the Statutory Authorities where adults are at risk of abuse

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#### **Course Overview**

Safeguarding Adults from Abuse is everyone's responsibility. This half day course looks at tackling some of the key concerns faced by providers when passing safeguarding concerns on to the Statutory Authorities. The course also briefly considers staff management issues in promoting the safeguarding agenda and supporting staff to blow the whistle on abuse.

### **Course Content**

- Raising section 42 concerns successfully Numerous hot tips including demonstrating a person is an adult at risk, has given permission for the concern to be raised or why this should be overridden and understanding local thresholds for accepting concerns
- **Challenging safeguarding decisions** Following local escalation policies and how to challenge safeguarding decisions
- **Exploring alternative support options** Where a section 42 enquiry is not appropriate there are often numerous alternative routes for obtaining relevant support. Finding the right agency. Self neglect & hoarding.
- **Conducting initial enquiries** If asked by the Safeguarding Team to conduct initial enquiries what are the key Dos and Don'ts in conducting internal enquiries appropriately
- **Line management responsibilities** The key areas where an organisation can enhance its safeguarding culture
- **Supporting staff teams to whistleblow** There can be numerous reasons why staff members fail to report abuse. Best practice in promoting & supporting whistleblowing.



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# Safeguarding Adults & Children From Abuse - Half Day

# Who should attend this half day course

Managers and front line staff working with adults, children and young people in any care or support setting

# **Introducing Faiers Training**

Faiers Training uses over thirty five years of experience in the care & support sector to deliver training that is both professional & practical

### **Course Overview**

Safeguarding Adults & Children from Abuse is everyone's responsibility. This half day course is useful as an introduction or refresher to this vital subject. Participants gain a good understanding of what abuse is, how to recognise it and how to respond to suspected or actual abuse. They will also learn what happens locally in response to allegations of abuse.

### **Course Content**

- The question of trust
- · Who abuses and why abuse occurs
- How big a problem is abuse?
- The national context & local safeguarding protocols The Care Act, work of local safeguarding boards & key differences between safeguarding adults and safeguarding children
- Understanding the key words and phrases used in Safeguarding work
- Recognising the tell tale signs of abuse
- Where does abuse occur?
- **Accountability** Including expectations on staff, confidentiality, disclosure, whistleblowing, reporting concerns internally, making external referrals & working with Statutory Agencies
- What happens next? Understanding the investigation process followed by the Statutory Agencies



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